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To Whom It May Concern:

We are very pleased to have Aaron Brown (and NetServ) as our information technology ("IT") consultant. We recommend him without reservation.

Aaron has been working with us now for about three years. Originally we hired Aaron to consult with on our general day-to-day computer needs. When we first started consulting with Aaron, our system was somewhat antiquated and was near the end of its useful life. We were working with a seven-year old file server and most of the desktops were still operating on Windows 95. Problems would regularly arise and Aaron worked with us to keep the system running by trouble shooting problems and replacing hardware and updating software on an as needed basis.

Eventually, at Aaron's lead, we decided to get things right and to completely migrate from our old computer system to a new one designed by Aaron. Aaron was already familiar with the various and somewhat distinct issues for a law firm, and he had become familiar with our specific needs. He believed that we could be greatly served by the new technology and wanted us to become comfortable with it so we could better serve our clients and become more efficient with our time. He was right.

All persons in the firm now enjoy remote access to our system from anywhere in the world that has internet access. The new technology is great. The advantages are numerous. For example, I drafted this letter on my laptop while in flight to Tampa. When I arrived at my hotel, I accessed the internet wirelessly and emailed a copy to Aaron. While in my hotel I also accessed my office file server, checked my emails and worked on client documents from the file server. It was as if I was sitting in my office and connected to the network system. When I returned to my office this letter and all other documents that I created while away automatically downloaded to the office file server through a synchronization program. Any document that I worked on from my laptop while not accessed remotely was automatically updated to reflect the most current change. It works the same even if two or more persons are working on the same document.

I use the remote access regularly even while not traveling. Aaron configured my home to have wireless internet access so that I can work from home whenever I choose to be around for my kids. With my laptop, I can work from any location in the home. I truly have a portable office. The hassle of having to think about what files and documents I need to have with me when not in the office has been greatly diminished.

About the migration, from beginning to end the process was painless and without any interruption to our practice. Aaron carefully orchestrated the migration. Aaron ordered all hardware and software and tracked the delivery. When installation was ready, Aaron came in on a Friday and we were up and running again on Monday.

We really did not know what we were missing until we had the new system in place. Aaron was a pleasure to work with. I am confident that he would be helpful to any business needing an IT consultant.

Very truly yours,


Carmine J. Perrotta